



# Welcome to

Self-Awareness and Leadership....

My Personal Journey



# Andy Parks

- Married (Adele) with three adult boys
- 33 years in Consumer Products / Marketing
- Retired May 1<sup>st</sup> 2017 from The Coca-Cola Company!!
- Management Professor at Central Washington University and DEI Faculty Fellow
- Co-chair: Washington Employers for Racial Equity
- Board Member: Seattle National Pan-Hellenic Council
- Co-Founder of EQ for Professionals





### EQ is critical for leaders

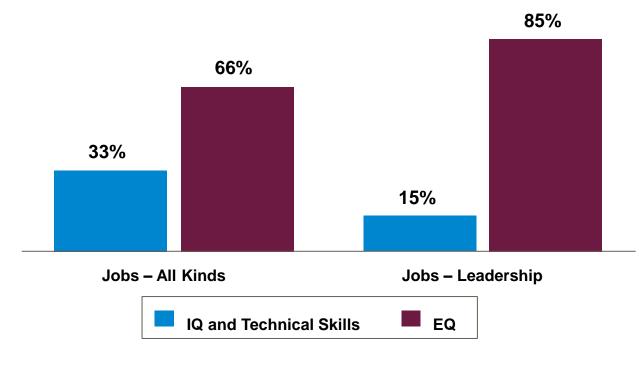
EQ is considered the meta-skill of the 21<sup>st</sup> century (Tasha Eurich), AND....

EQ is the #1 predictor of professional and personal effectiveness

Over 70% of hiring managers prefer candidates with EQ vs IQ (Career Builder)

75% of careers are derailed due to EQ related reasons (Center for Creative Leadership)

### IQ vs. EQ for performance excellence



**Source:** Emotional Intelligence: Why It Can Matter More Than IQ, by Daniel Goleman (2006)



### Self-Awareness is critical to moving into the other areas

SELF SOCIAL SELF-AWARENESS SOCIAL AWARENESS Recognition Emotional Self-Awareness Empathy Accurate Self-Assessment Organizational Awareness Self-Confidence Service Orientation SELF-MANAGEMENT RELATIONSHIP MANAGEMENT Self-Control Inspirational Leadership Regulation Developing Others Transparency Adaptability Influence Achievement Drive Change Management Initiative Building Bonds Teamwork & Collaboration



### According to Career Builder.com: Self and Organizational (Social) Awareness!!

**Discussion Topic:** What gets people promoted?

- 1. Being self-aware
- 2. Being more aware of the needs of the organization
- 3. Displaying the right behaviors and attitudes
- 4. Influencing key people in the organization
- 5. Pushing the boundaries of your job
- 6. Having the right skills and know-how
- 7. Working hard
- 8. Being in the right place at the right time



### Self-awareness involves deep

## personal honesty. It comes from

### asking and answering hard questions.

Stephen R. Covey

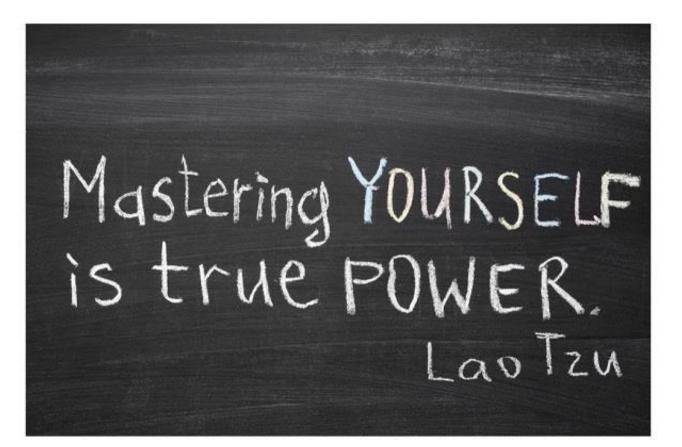
🕜 quotefancy



### Self-Awareness Definition:

Conscious awareness of one's own character, feelings, motives, and desires (Webster)

"The ability to see ourselves clearly – to understand who we are, how others see us, and how we fit into the world" (Tasha Eurich, PhD)





### Our Agenda

### Andy's Self-Awareness Journey

- Self-Awareness Archetypes
- Legacy/Purpose Statement
- Core Values
- Impact on Others
- Mindfulness & Other Perspective
- Core Values Goal Setting



19 years old and loved to stay in the background!!

### Didn't possess visible Leadership Traits in 1981

### Kappa Alpha Psi

Row: First Pierre Morrison, Vance Kendall, Sherman Dixon, Mallaieu Golden. Second Row: Jeffery Smith, Donald Banks, Anderson Parks, Jeffery Hudson. OFFICERS -First Row: Tracy Strowmatt. Second Row: Mark Sopchyk, Randy Lloyd, Michael Robin-3 6 1 1



"Excellent in Leadership Skills Behaviors" – 2016 Performance Review, The Coca-Cola Company



### Chapter 1:

### My Origin Story on my EQ Journey....





### Life began on the South Side of Chicago



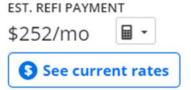


9163 S Burnside Ave Chicago, IL 60619

#### 2 beds · 1 bath · 936 sqft

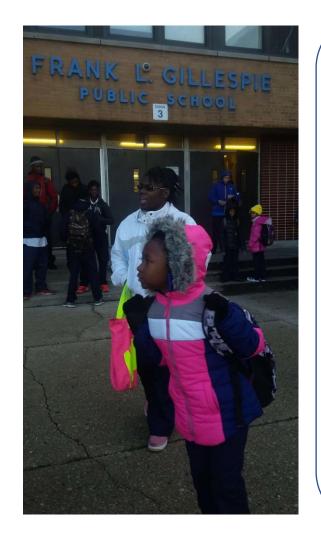
9163 S Burnside Ave, Chicago, IL is a townhouse home that contains 936 sq ft and was built in 1945. It contains 2 bedrooms and 1 bathroom. This home last sold for \$125,000 in October 2008.







### Uphill battle with lots of hurdles....



#### 비 년 😁 K-2 GILLESPIE ELEM SCHOOL (PK - 8) CITY OF CHICAGO SD 299 View At-a-Glance PDF Principal Address 98% Afr. Amer. + **Michelie Wills** SOULS STATE ST -CHICAGE IL 50519 Chief Executive Officer (773) 535-5055 Dr. Janice Jackson ISBE Classic PDF Report Card 31% Chronic ACCORD 18 Visit School Website Absenteeism Leafel | @ OpenSites Map @ CartoUt School Snapshot School District State 23% Student Underperforming Student Groups Underperforming CWD Mobility School 23% A school in which are or more student proups is performing at or below the level of "all students" group in the lowest performing Student Mobility Teachers didn't 5% of schools. believe in students



### Finally....teachers who cared



#### Morgan Park Academy



### **A Global Approach**

REQUEST INFO

MENU - 📃

TAKE A VIRTUAL TOUR

### Learning is Different Here

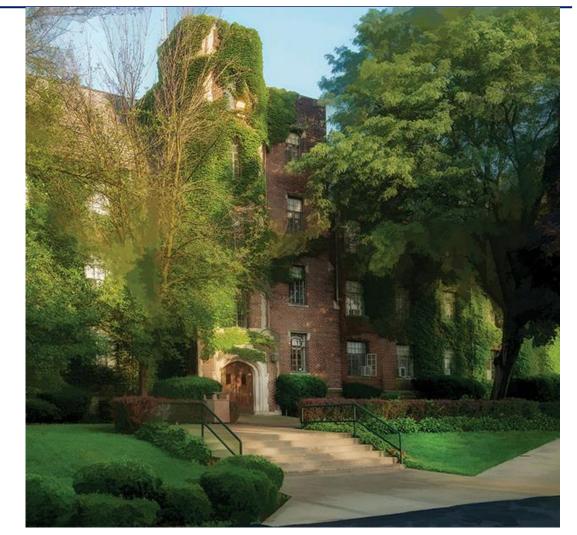
Small class sizes give each child the opportunity to speak up and stand out. Our teachers invite dialogue, infuse relevance into lessons, and forge meaningful connections with students because they know real learning takes real relationships.

**EXPLORE LEARNING AT MPA** 



### Lived in two distinct and separate worlds! This experience shaped my view of the world.....







### Chameleons.....



A. Fly

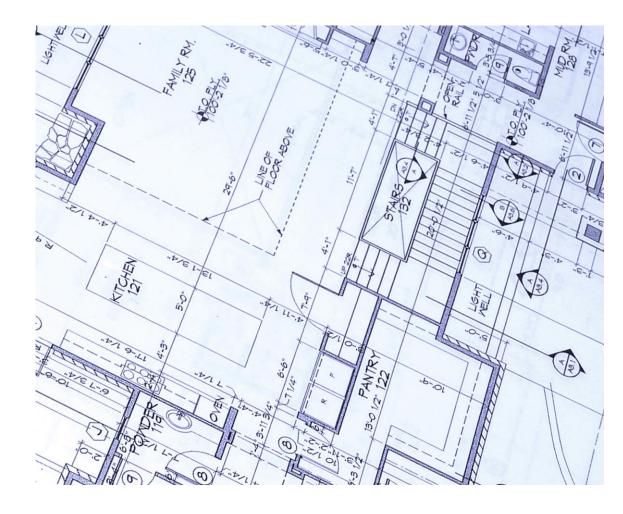
B. Swim

C. Change Colors

D. Burrow in Sand



# Chapter 2: The Foundation is Set....





**Improve through Seven-Pillar Assessments** 

## Self-Awareness is a balance of two points of "Insight"

#### The Four Self-Awareness Archetypes

This 2x2 maps internal self-awareness (how well you know yourself) against external self-awareness (how well you understand how others see you).

	Low external self-awareness	High external self-awareness	
High internal self-awareness	INTROSPECTORS They're clear on who they are but don't challenge their own views or search for blind spots by getting feedback from others. This can harm their relationships and limit their success.	AWARE They know who they are, what they want to accomplish, and seek out and value others' opinions. This is where leaders begin to fully realize the true benefits of self-awareness.	
Low internal self-awareness	<b>SEEKERS</b> They don't yet know who they are, what they stand for, or how their teams see them. As a result, they might feel stuck or frustrated with their performance and relationships.	<b>PLEASERS</b> They can be so focused on appearing a certain way to others that they could be overlooking what matters to them. Over time, they tend to make choices that aren't in service of their own success and fulfillment.	

#### Improve through Feedback and Understanding Impact on Others



# The Self-Awareness Puzzle

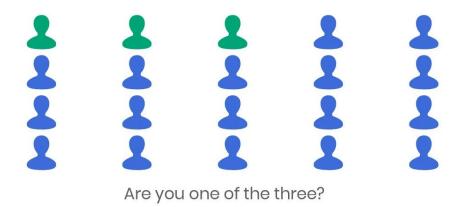
"Armed with only our own observations...we risk missing key pieces of the [self-awareness] puzzle"

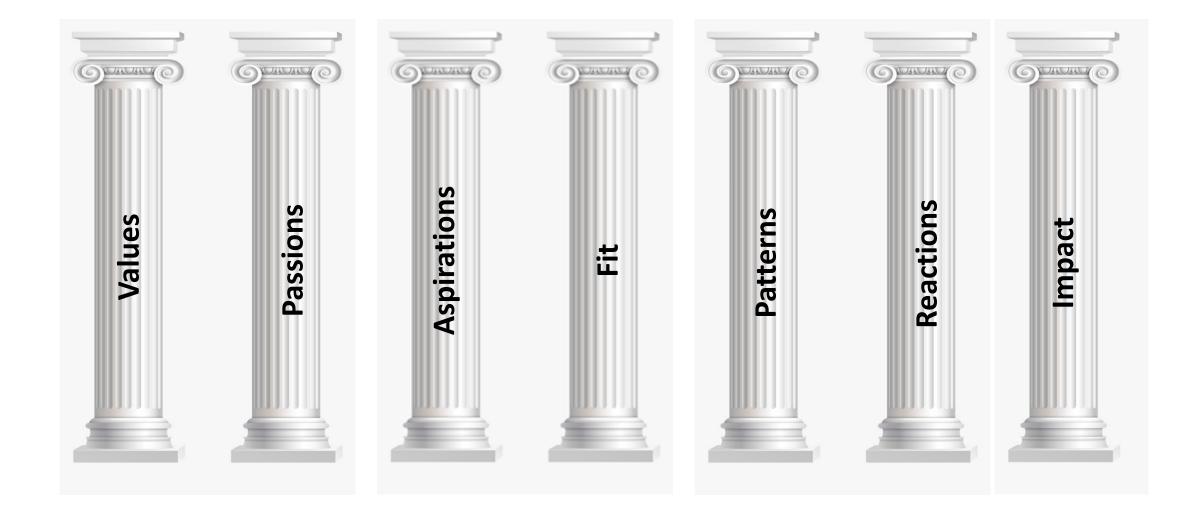
To become fully self-aware, it is critical to gain BOTH an **internal** and **external** perspective

Then and only then can we truly understand who we are and how we're seen!



That's a room of 20 people, only three people are self aware.





Tasha Eurich conducted quantitative research on thousands of people and determined that

Self-aware people possess these 7 distinct types of insight that unaware people [don't].

## Very aware of how others viewed me

	Low external self-awareness	High external self-awareness	Heavy focus on outward
High internal self-awareness	INTROSPECTORS They're clear on who they are but don't challenge their own views or search for blind spots by getting feedback from others. This can harm their relationships and limit their success.	AWARE They know who they are, what they want to accomplish, and seek out and value others' opinions. This is where leaders begin to fully realize the true benefits of self-awareness.	appearance and fitting in! Lost my own voice
Low internal self-awareness	<b>SEEKERS</b> They don't yet know who they are, what they stand for, or how their teams	<b>PLEASERS</b> They can be so focused on appearing a certain way to others that they could be	Boundaries??
Low int self-aw	see them. As a result, they might feel stuck or frustrated with their performance and relationships.	overlooking what matters to them. Over time, they tend to make choices that aren't in service of their own success and fulfillment.	"Dream employee"
COURCE		@ LIPD ODC	

)S™









Me: Hey Boss....I would like to work on the "Corporate Philanthropy" team

Boss: YOU are way to valuable to lose and we LOVE you here

Me: Okey-Dokey! They LOVE me....Yay!!



### Let's meet Jack.....

Low external self-awareness

High external self-awareness

#### INTROSPECTORS

They're clear on who they are but don't challenge their own views or search for blind spots by getting feedback from others. This can harm their relationships and limit their success.

#### AWARE

They know who they are, what they want to accomplish, and seek out and value others' opinions. This is where leaders begin to fully realize the true benefits of self-awareness.

#### SEEKERS

Low internal self-awarene

High internal self-awareness

> They don't yet know who they are, what they stand for, or how their teams see them. As a result, they might feel stuck or frustrated with their performance and relationships.

#### PLEASERS

They can be so focused on appearing a certain way to others that they could be overlooking what matters to them. Over time, they tend to make choices that aren't in service of their own success and fulfillment.

Hmmm...what to do? There's Supply Chain, Talent Acquisition, and Sales positions all open....I think I'll apply for them all...I just want a promotion!



# Which Archetype do YOU most identify with at this point in your life?

Low internal self-awareness

#### INTROSPECTORS

Low external self-awareness

They're clear on who they are but don't challenge their own views or search for blind spots by getting feedback from others. This can harm their relationships and limit their success.

### High external self-awareness

#### AWARE

They know who they are, what they want to accomplish, and seek out and value others' opinions. This is where leaders begin to fully realize the true benefits of self-awareness.

#### SEEKERS

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C HBR.ORG

### **Breakout Activity—Your Archetype**



# Identify which Archetype best describes you and why!

How has your Archetype been a *barrier* to and/or *enabler* of your success?

#### **The Four Self-Awareness Archetypes**

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SOURCE DR. TASHA EURICH



# Chapter 3: The Internal Journey Begins....



### Path to Self-Awareness: Follow the red arrow.....

Step #1	•
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Identify your core values High internal self-awareness

Low internal self-awareness INTROSPECTORS They're clear on who they are but don't challenge their own views or search for blind spots by getting feedback from others. This can harm their relationships and limit their success.

Low external self-awareness

#### SEEKERS

They don't yet know who they are, what they stand for, or how their teams see them. As a result, they might feel stuck or frustrated with their performance and relationships.

#### High external self-awareness

#### AWARE

They know who they are, what they want to accomplish, and seek out and value others' opinions. This is where leaders begin to fully realize the true benefits of self-awareness.

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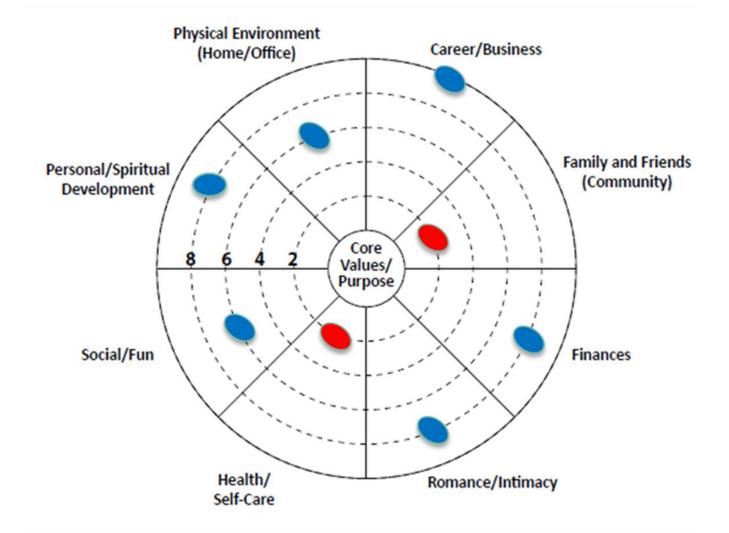
# My Actions Were Not Aligned with My Values:

### Life Coaching Session:

**Q1**: How satisfied are you with your Core Values?

A: I'm not sure what my core values are!

Q2: Then how do you know when your boundaries are being violated? And...what to focus your actions on?



# cigarettes for running shoes

#### By ERIKA HOBART Staff Writer

Andy Parks went through them all: Cold turkey, the patch, even prescription medicine. But he knew the moment he stopped any of the methods, he'd be right back to smoking that pack a day.

"My wife hated it, my clothes stank and I was setting a bad example for my kids," Andy said. "Not to mention the health concerns. I wanted to be around for my family. I had to quit."

Then Andy saw an ad in a newspaper for marathon training.

"The ad said 'Change your life. Run a marathon," Andy recalled. "I thought, this is perfect for me. I knew I couldn't run and smoke at the same time. I decided it was definitely worth a try."

So in 2001, Andy began running.

The first time, he ran 50 feet easy.

and thought he was going to die. Despite the coughing and wheezing fit, he set a goal to train for and participate in five marathons in five years, a strict regimen he hoped would prevent him from falling back on his nicotine habit.

It worked, and in the process he developed another habit.

"When I first decided to quit smoking I couldn't imagine a life without cigarettes," he said, laughing. "Now I can't imagine a life without running."

Andy runs four days a week, usually to the sounds of James Brown, Snoop Dogg and Earth, Wind and Fire blaring on his iPod. The now-45-yearold finished his five marathons in five years and is preparing for his ninth in October. He wants to do a 10th marathon in his hometown, Chicago, so the people who knew him as a smoker can see how far he's

come. That journey wasn't



Erika Hobart/Reporter

Andy Parks (left), Adele Parks, Craig Wood and Katherine Casey during a Saturday morning marathon practice.

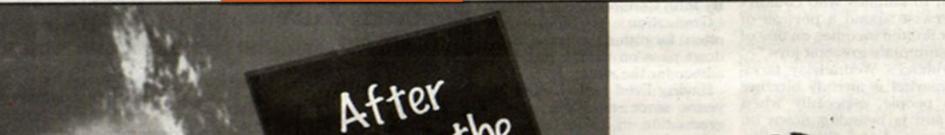
"The transition was incredibly tough," Andy admitted. "There were many times I wanted to quit and just go to the bar to have a beer and a cigarette. But I made a commitment to my family and I knew I had to stick to it."

When it rains or snows, Andy runs on a treadmill. When

he has to travel for work, he makes sure the hotel he's staying in has a gym he can run in.

"I'm so proud of him," his wife, Adele Parks, said. "It makes me so happy to know that he's healthier and taking better care of himself. That means there are more years for us to be together."

Andy credits much of his success to the support of his fami-





## **Breakout Activity**

### 6 Min.

• What are your top two core values?

• How do these values align with your dayto-day actions and behaviors? Values are like lighthouses; they are signals giving us direction, meaning, and purpose.

www.wow4u.com



# I never really thought about what I stood for OR what I wanted to be remember for!

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### I was living the dream....or so I thought!









### A Four-hour run changed my life.....

# The C-Word and the insightful training run from HE\*\*

My legacy??





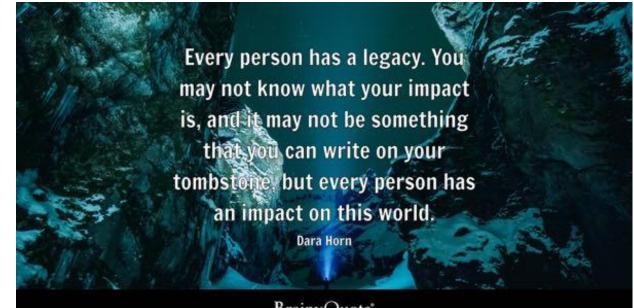
### Am I making a difference?





## Legacy is important because:

- Serves as our compass both in our work and personal lives?
- Think about what you want to leave behind or be remembered for....
- Can also be defined as our "noble goal"
- Our Core Values support our Legacy
- Once we have our legacy defined, we can then begin to work backwards



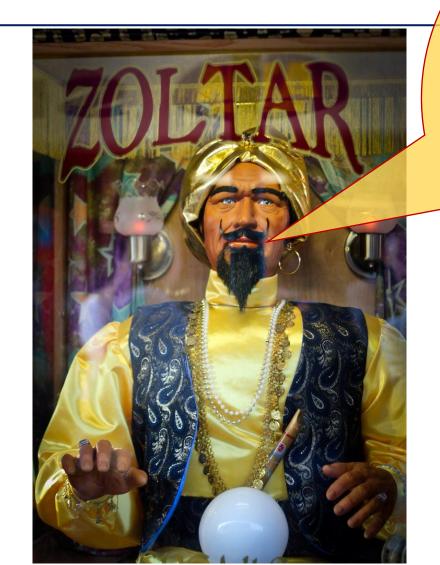
BrainyQuote\*



# Zoltar needs to know.....

## Step #2:

## Define your purpose / legacy statement and work backwards



1. What do you want to be remembered for?

2. Why?

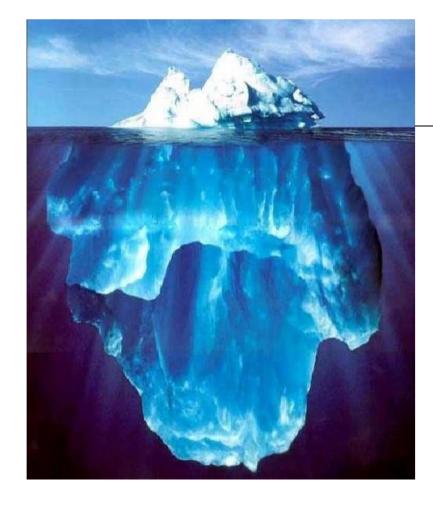
5 Min. Breakout



# Lost sight of the impact my behavior had on others!

### Step #3:

## Understand the Impact you have on Others



Behaviors -- what you do and say is driven by:

Values Morals Belief Systems Experiences Cultures Childhood Psychology Imagination

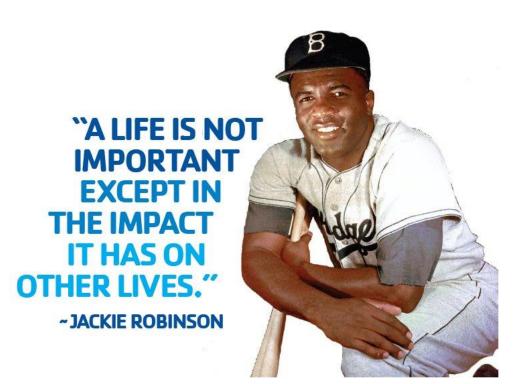


# **Understanding our Impact on Others**

Internal Self-Awareness is all about us, except.....

To be truly aware, we must understand our impact on others, and this also requires....

Perspective-Taking = Imagining what others are thinking and feeling

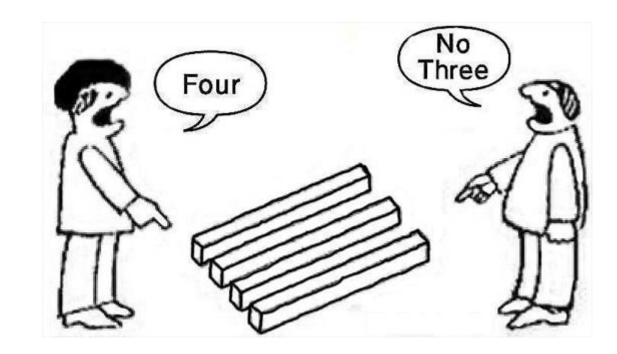




## Zooming In and Out....

### Zoom In, Zoom Out

- Developed by Psychologist, Richard Weissbourd
- Used to successfully take others' perspectives in highly charged situations
- Zoom in on your perspective first
- Then...Zoom Out to consider the perspective of the other person (Thinking and Feeling?)



Can we see others' point of view and business needs?



## I didn't leave the impression I wanted to!

### Step #3:

## Understand your "Impact on Others"

## Retirement Dinner Faux Pas





# Began to PAUSE and reflect on the impression I was leaving with others!

	Low external self-awareness	High external self-awareness
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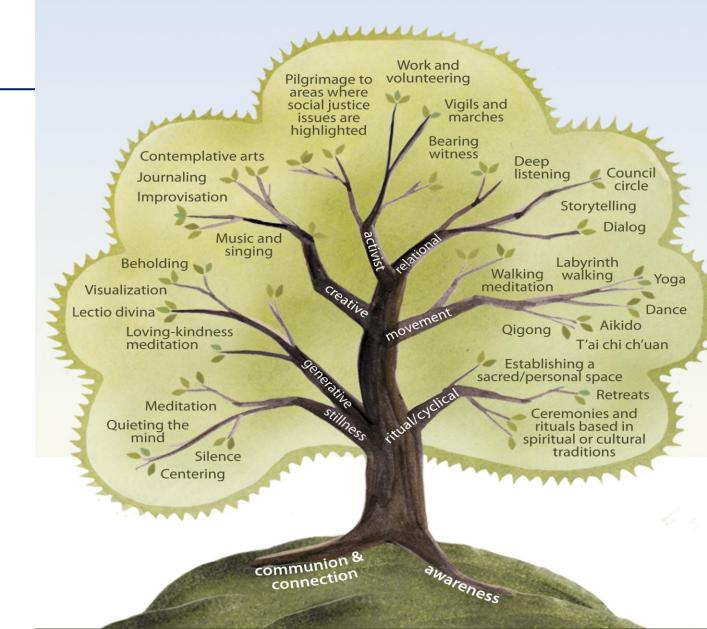
# The non-judgmental view of things.....

Step #4:

Use contemplation to better understand yourself and PAUSE after emotional hijacks!

In the chat -what contemplative practices do you currently use to become more mindful?

### The Tree of Contemplative Practices

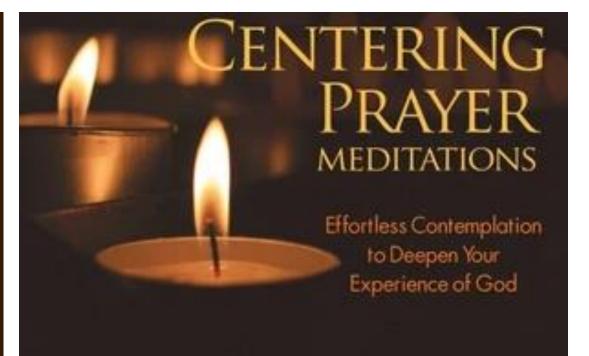




## Turning inward and building self-awareness

Vipassana Meditation (10 days of silence) Centering Prayer (Weekly at Church)

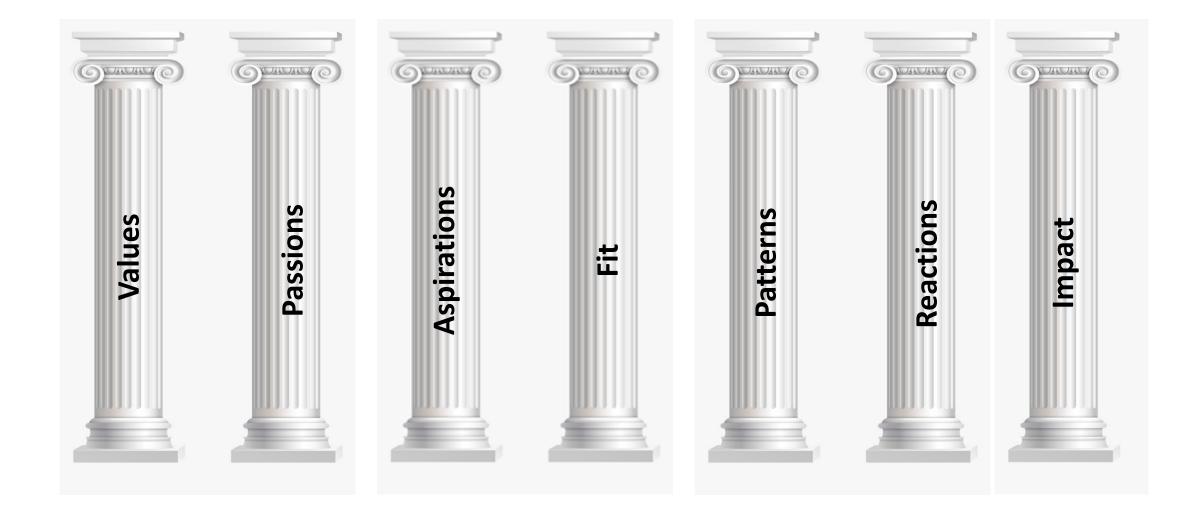
Vipassana Meditation is a way of self-transformation through self-observation.





# Meditation/Mindfulness became a daily practice AND helped understand the remaining 5 *Pillars of Insight*!

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Tasha Eurich conducted quantitative research on thousands of people and determined that

Self-aware people possess these 7 distinct types of insight that unaware people [don't].



## Relaxed mind = Objective View of Total Picture

Step #5:

View "crisis events" through full awareness, empathy, and as learning experiences





搜索 天猫 商品/品牌/店铺

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# Strategic Planning Partners?

"Maybe we have the wrong people leading our business" X 2

No WIN situation



## Where is this "trigger" coming from?

What is the other perspective?

What would a self-aware highly EQ person do?

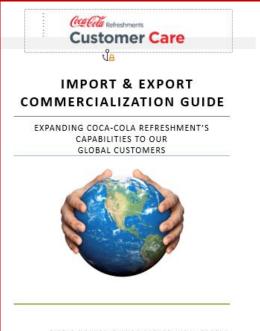


## Seeing the "other perspective" led to success!

Happy Customer (Costco Taiwan) with an unique point of difference in the market...this is Barq's in Taiwan!! Only available at Costco!!



Best Practice Guide for use with other customer teams



GISELE NGUYEN & ANDY PARKS& VIRAL PAREKH COSTCO'S CUSTOMER TEAM

Classified - Internal use

Won global award out of 165 entries – team recognized as thought leaders



"Excellent in Leadership Skills Behaviors" – 2016 Performance Review, The Coca-Cola Company



## It's not over yet.....

Step #6:

Align day-today actions with core values! INTROSPECTORS

Low external self-awareness

They're clear on who they are but don't challenge their own views or search for blind spots by getting feedback from others. This can harm their relationships and limit their success.

#### SEEKERS

High internal self-awareness

Low internal self-awareness

They don't yet know who they are, what they stand for, or how their teams see them. As a result, they might feel stuck or frustrated with their performance and relationships. High external self-awareness

### AWARE

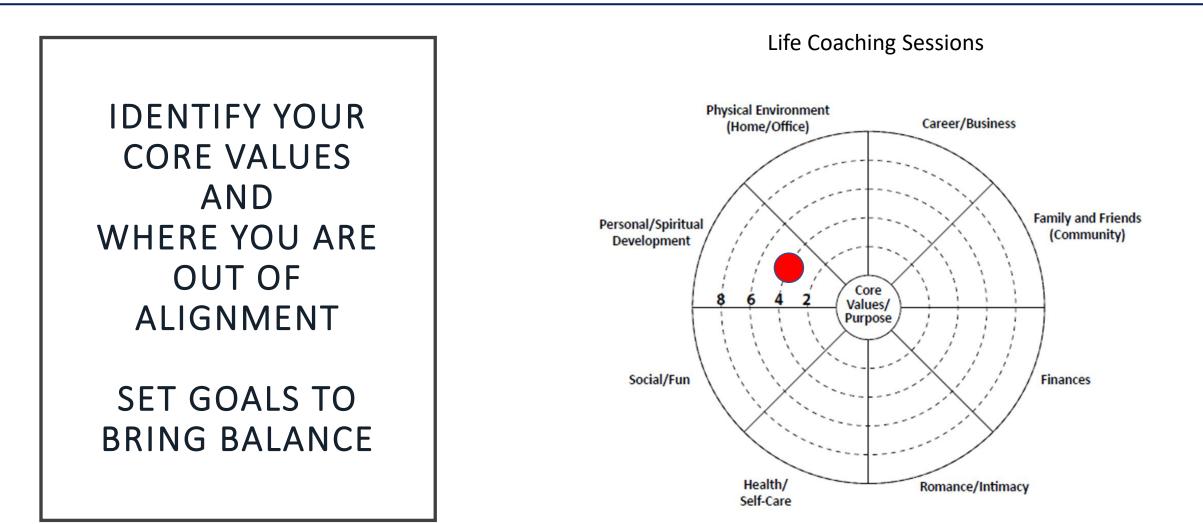
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### PLEASERS

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## Core Values Assessment: Recent Example 1/22





### THE MINDFUL LEADER WORKSHOP **SELF-MANAGEMENT** Leading from Insight versus Reaction

Presented by the Seattle National Pan-Hellenic Council in partnership with the CWU College of Business and the Washington Employers for Racial Equity

#### WHAT YOU'LL LEARN

- · Understanding your emotional triggers and where they come from
- The benefit of using an emotional vocabulary
- · Listening to the wisdom of your emotions
- How to take the perspective of others
- Custom model to manage and control emotional hijacks
- Leading with insight vs reaction
- Mindfulness Practice Exercise
- Much More!!

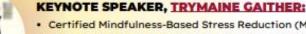


#### **FACILITATED BY ANDY PARKS:**

- Milton Kuolt Professor of Business
- Faculty Fellow DEI Office
- Co-Founder of EQ for Professionals
- Seattle NPHC Board Member







#### Certified Mindfulness-Based Stress Reduction (MBSR) Teacher

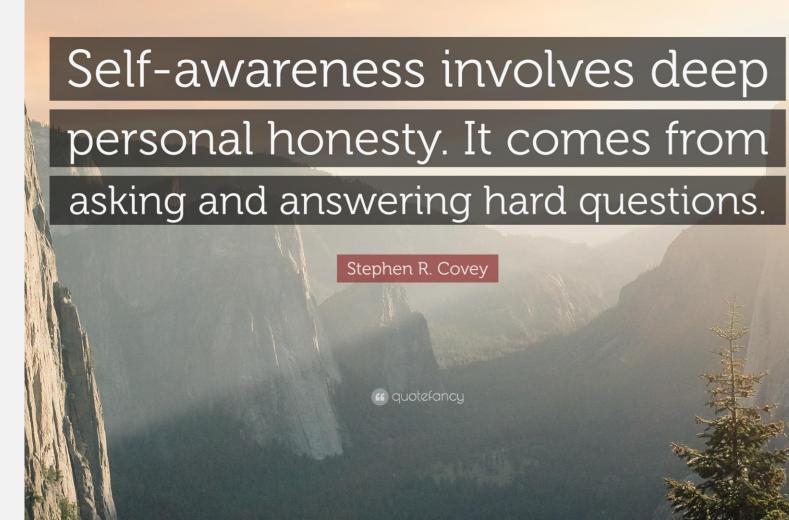
- External Advisory Board Member- Center for Mindfulness at Brown University
- Special Assistant to the Provost for Inclusive Excellence at Washington State University
- 2021 Black Faculty Excellence Award: Washington State University

#### NOV. 19, 2022 - SATURDAY 10:00 AM - 11:30 AM

Click Here to Register, Registration Deadline is Sunday, November 13th, No pre-work is required and course materials will be sent immediately after registration closes. Each Participant will receive a Certificate of Completion

### My Six Step Journey Summary:

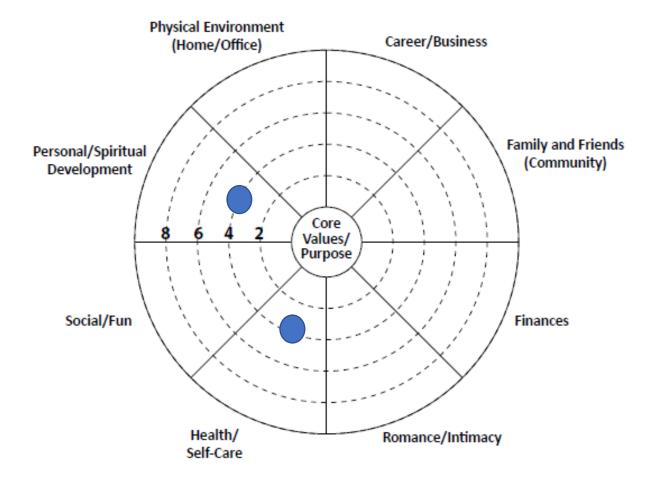
- I. Identify your core values
- 2. Become clear on your personal mission / purpose and work backwards
- 3. Understand your impact on others
- 4. Use contemplation to better understand your internal self
- 5. View "crisis events" through full awareness/empathy and as learning experiences
- 6. Align actions with core values





# After plotting your core values...develop YOUR personal SMART goals. Sent via email after workshop.

- Plot how "<u>satisfied you are currently</u>" with each area from 2-10
- Identify the two areas that are most out of alignment
- Develop ONE action step for each area and write them below:
- 1: Run a half-marathon in less than two hours by Dec. 31<sup>st</sup>, 2023
- 2: Enroll in mindfulness certification program by Aug. 1<sup>st</sup>, 2022





## Benefit of mastering your Self-Awareness





# Andy Parks



